Regional Response Health Collaboration Program (RRHCP)

Wilmarie Gonzalez, Bureau Director, DHS
Dr. David Kelley, Chief Medical Officer, DHS
Dr. Larry Appel, Medical Clinician, DHS

Dated: July 24, 2020
In late May, the Pennsylvania Legislature approved $175 million to establish the RRHCP in the commonwealth from federal funds received via the CARES Act.

In early June, the Department of Human Services announced an opportunity for health systems to participate in a Request for Application to establish the Regional Response Health Collaboration Program.
Regional Partners

Southeast: Thomas Jefferson University in partnership with Main Line Health and Lehigh Valley Health Network (Berks, Delaware, Montgomery, Philadelphia & Schuylkill); University of Pennsylvania in partnership with Temple University Hospital, Inc. (Bucks, Chester, Lancaster and Philadelphia)

Northeast: Geisinger Clinic (Lackawanna, Luzerne, Susquehanna, Wayne and Wyoming); Lehigh Valley Hospital, Inc. (Carbon, Lehigh, Monroe, Northampton and Pike)

Southcentral: Pennsylvania State University (Adams, Bedford, Blair, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Juniata, Lebanon, Mifflin, Perry, York)

Northcentral: Geisinger Clinic (Bradford, Centre, Clinton, Columbia, Lycoming, Montour, Northumberland, Potter, Snyder, Sullivan, Tioga, Union)

Southwest: UPMC Community Provider Services in partnership with Allegheny Health Network, the Jewish Healthcare Foundation, and the Hospital Council of Western Pennsylvania (Allegheny, Armstrong, Beaver, Butler, Cambria, Fayette, Greene, Indiana, Somerset, Washington, Westmoreland)

Northwest: LECOM Health (Cameron, Crawford, Elk, Erie, Forest, McKean and Warren); UPMC Community Provider Services in partnership with Allegheny Health Network, the Jewish Healthcare Foundation, and the Hospital Council of Western Pennsylvania (Clarion, Clearfield, Jefferson, Lawrence, Mercer and Venango)
Facility Types

Long-Term Care Facilities (Core)
• Assisted Living Facilities
• Personal Care Homes
• Skilled Nursing Homes

Other Types of Facilities
• Living Independence for the Elderly (“LIFE”) Centers
• Older Adult Daily Living Centers
• State Veterans Homes

DHS-Licensed Facilities
• Private Intermediate Care Facilities for Individuals with an Intellectual Disability
• Community Homes for Individuals with an Intellectual Disability or Autism
• Life Sharing Homes for Individuals with an Intellectual Disability or Autism
• Long-Term Structured Residences (“LTSRs”)
• Residential Treatment Facility for Adults (“RTFAs”)
• Adult Training Facilities
• Vocational Facilities
Leverage existing resources (data collection, centralized systems, processes)

Coordinate with RRHCs, state and local organizations

Collaborate with national, state and local organizations
RRHCP—Program Overview

- **RRHCPs** will provide operations, management, and administrative support to protect residents in long-term care facilities from COVID-19.

- **RRHCPs** was based on the Educational Support and Clinical Coaching Program (ESCCP), a learning network that provided technical assistance and educational support to long-term care facilities in light of the current pandemic.
RRHCPs will be expected to provide the following support for nursing homes, personal care homes and assisted living facilities:

- Establish a **Call Center with 24/7 access** that providers can access clinical consultation and technical assistance
- Provide assistance with **universal testing**
- Access to **expertise in infection control**
- Deploy **Rapid Response Teams** in case of emergency in conjunction with DHS, DOH, and PEMA
- Assess **facility’s capability and capacity** to prevent and to respond to a COVID-19 outbreak.
- Provide **emergency preparedness** for personal protective equipment assessment and coordination

- Establish a **statewide educational support resource for providers** to have access to state and national resources

- Assist providers with **staff augmentation** when needed

- Work with DHS and DOH to conduct **contact tracing**

- Assist providers in developing and implementing plans for **alternate care settings for residents** if outbreaks of COVID-19 occur at facility

- Provide software and technical support to facilities to support 2-way communication between residents and their families.
Activities Underway

- **DHS/DOH/PEMA Orientation** on Statewide Process, Systems, and Reporting Requirements

- **Participate** in Daily DOH/DHS/PEMA Meetings

- **Establish** Organizational Infrastructures within each RRHCP

- **Establish/Operationalize** Call Centers with 24/7 access

- **Establish** Rapid Response Teams for Possible Deployment

- **Establish** Statewide Learning Network
RRHCPs Contact LTC Facilities to schedule Facility Visits (2x) by December 1, 2020

DHS and DOH Released Communication to Providers—July 21, 2020

Webinar: Introduction to RRHC Program on Tomorrow’s Healthcare Platform—Friday, July 24, 2020 at 9:00am

Schedule Meetings with Stakeholders
<table>
<thead>
<tr>
<th>Health System</th>
<th>Counties Covered</th>
<th>Telephone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>UPMC</td>
<td>Clarion, Fayette, Greene, Somerset, Venango</td>
<td>412-648-6714</td>
</tr>
<tr>
<td>Allegheny Health Network</td>
<td>Armstrong, Beaver, Clearfield, Indiana, Jefferson</td>
<td>866-496-1766</td>
</tr>
<tr>
<td>UPMC/AHN</td>
<td>Allegheny, Butler, Cambria, Lawrence, Mercer, Washington, Westmoreland</td>
<td>412-648-6714 or 866-496-1766</td>
</tr>
<tr>
<td>LECOM Health</td>
<td>Cameron, Crawford, Elk, Erie, Forest, McKean, Warren</td>
<td>814-451-1595</td>
</tr>
<tr>
<td>Thomas Jefferson University/Mainline Health</td>
<td>Berks, Delaware, Montgomery, Philadelphia*</td>
<td>215-395-8548</td>
</tr>
<tr>
<td>Lehigh Valley Health Network</td>
<td>Carbon, Lehigh, Monroe, Northampton, Pike, Schuylkill</td>
<td>888-402-5846, option 3</td>
</tr>
<tr>
<td>University of Pennsylvania/Temple University Hospital</td>
<td>Bucks, Chester, Lancaster, Philadelphia*</td>
<td>215-707-1300</td>
</tr>
<tr>
<td>Penn State Health</td>
<td>Adams, Bedford, Blair, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Juniata, Lebanon, Mifflin, Perry, York</td>
<td>717-265-8577</td>
</tr>
</tbody>
</table>
Questions?