

**Interim Guidance/Visitation Best Practices to Consider**

|                                  | <p><b>Outdoor – Preferred when weather and resident appropriate</b></p> <p><i>Must be in Step 2 or Step 3</i><br/><i>County must be Yellow or Green</i></p>   | <p><b>Indoor Common Area</b></p> <p><i>Must be in Step 2 or Step 3</i><br/><i>County must be Yellow or Green</i></p>   | <p><b>Indoor Resident Room</b></p> <p><i>Must be in Step 3</i><br/><i>County must be Yellow or Green</i></p>   |
|----------------------------------|---|--|--|
| <p><b>Facility Protocols</b></p> | <ul style="list-style-type: none"> <li>• Baseline Testing Completed</li> <li>• No New Facility onset COVID cases within last 14 days</li> <li>• Establish a schedule of visitation hours               <ul style="list-style-type: none"> <li>○ Prioritize visits for residents with diseases that cause progressive cognitive decline and those expressing feelings of loneliness</li> </ul> </li> <li>• Ensure protection from inclement weather, excessive heat, sun</li> <br/> <li>• Disseminate policies regarding visits to staff, residents and family members</li> <li>• Consider time limiting Visits</li> <li>• Document all visitations and visitors</li> <li>• Require visitors to sign an Acknowledgement, or Consent form of understanding</li> </ul> | <ul style="list-style-type: none"> <li>• Baseline Testing Completed</li> <li>• No New Facility onset COVID cases within last 14 days</li> <li>• Establish a schedule of visitation hours               <ul style="list-style-type: none"> <li>○ Prioritize visits for residents with diseases that cause progressive cognitive decline and those expressing feelings of loneliness</li> </ul> </li> <br/> <li>• Consider time limiting visits</li> <li>• Document all visitations and visitors</li> <li>• Disseminate policies regarding visits to staff, residents and family members</li> <li>• Require visitors to sign an Acknowledgement, or Consent form of understanding</li> </ul> | <ul style="list-style-type: none"> <li>• Baseline Testing Completed</li> <li>• No New Facility onset COVID cases within last 14 days</li> <li>• Only permitted if the resident is unable to be transported to designated area.</li> <li>• Establish a schedule of visitation hours               <ul style="list-style-type: none"> <li>○ Prioritize visits for residents with diseases that cause progressive cognitive decline and those expressing feelings of loneliness</li> </ul> </li> <br/> <li>• Consider time limiting visits</li> <li>• Document all visitations and visitors</li> <li>• Disseminate policies regarding visits to staff, residents and family members</li> <li>• Require visitors to sign an Acknowledgement, or Consent form of understanding</li> </ul> |

**Highlight** denotes DOH/DHS Guidance  
**Unhighlighted** denotes items to consider

**Note: Both lists are not all-inclusive**

|                           |   |   |   |
|---------------------------|---|---|---|
| <b>Resident Protocols</b> | <ul style="list-style-type: none"> <li>• Only unexposed residents- Residents residing in the Green Zone in the facility</li> <li>• Determine those residents who can safely accept visitors</li> <li>• Wear face mask if capable</li> <li>• Maintain social distancing</li> <li>• Consider the resident’s ability to transition from room to the outdoor location</li> </ul>  | <ul style="list-style-type: none"> <li>• Only unexposed residents- Residents residing in the Green Zone in the facility</li> <li>• Determine those residents who can safely accept visitors</li> <li>• Wear face mask if capable</li> <li>• Maintain social distancing</li> <li>• Consider the resident’s ability to transition from room to the outdoor location</li> </ul>  | <ul style="list-style-type: none"> <li>• Only unexposed residents- Residents residing in the Green Zone in the facility</li> <li>• Determine those residents who can safely accept visitors</li> <li>• Wear face mask if capable</li> <li>• Maintain social distancing</li> </ul>   |
| <b>Visitor Protocols</b>  | <ul style="list-style-type: none"> <li>• Limit number of visitors per resident based on ability to maintain social distancing and infection control protocols</li> <li>• Provide visitors with hand sanitizer- use before and after visit <ul style="list-style-type: none"> <li>○ Demonstrate proper use</li> </ul> </li> <li>• Facemasks must be worn entire visit</li> <li>• Visitors must adhere to screening protocols</li> <li>• Stay in designated locations</li> <li>• Sign in and provide contact information</li> <li>• Sign out upon departure</li> <li>• Establish a Visitor Age requirement</li> </ul> | <ul style="list-style-type: none"> <li>• Limit number of visitors per resident based on ability to maintain social distancing and infection control protocols</li> <li>• Provide visitors with hand sanitizer- use before and after visit <ul style="list-style-type: none"> <li>○ Demonstrate proper use</li> </ul> </li> <li>• Facemasks must be worn entire visit</li> <li>• Visitors must adhere to screening protocols</li> <li>• Stay in designated locations</li> <li>• Sign in and provide contact information</li> <li>• Sign out upon departure</li> <li>• Establish a Visitor Age requirement</li> </ul> | <ul style="list-style-type: none"> <li>• Limit number of visitors per resident based on ability to maintain social distancing and infection control protocols</li> <li>• Provide visitors with hand sanitizer- use before and after visit <ul style="list-style-type: none"> <li>○ Demonstrate proper use</li> </ul> </li> <li>• Facemasks must be worn entire visit</li> <li>• Visitors must adhere to screening protocols</li> <li>• Stay in designated locations</li> <li>• Sign in and provide contact information</li> <li>• Sign out upon departure</li> <li>• Establish a Visitor Age requirement</li> <li>• Post rules about space use, physical distancing, and source control guidelines</li> <li>• No outside personal belongings</li> </ul> |

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|  | <ul style="list-style-type: none"> <li>• Post rules about space use, physical distancing, and source control guidelines in the visitation area.</li> <li>• No outside personal belongings</li> <li>• After visit monitor for signs and symptoms – notify facility if symptoms occur within 14 days</li> </ul>  | <ul style="list-style-type: none"> <li>• Post rules about space use, physical distancing, and source control guidelines</li> <li>• No outside personal belongings</li> <li>• After visit monitor for signs and symptoms – notify facility if symptoms occur within 14 days</li> </ul>   | <ul style="list-style-type: none"> <li>• After visit monitor for signs and symptoms – notify facility if symptoms occur within 14 days</li> </ul>  |
| <b>Staffing Criteria</b>   | <ul style="list-style-type: none"> <li>• Adequate Staff to monitor visits, transition residents, clean area after visit ends</li> <li>• Proper PPE per facility/community policy</li> </ul>  | <ul style="list-style-type: none"> <li>• Adequate Staff to monitor visits, transition residents, clean area after visit ends</li> <li>• Proper PPE per facility/community policy</li> </ul>   | <ul style="list-style-type: none"> <li>• Adequate Staff to monitor visits, clean room after visit ends</li> <li>• Proper PPE per facility/community policy</li> </ul>  |
| <b>Screening</b>   | <ul style="list-style-type: none"> <li>• Establish and implement Standard Screening protocols for signs and symptoms</li> </ul>  | <ul style="list-style-type: none"> <li>• Establish and implement Standard Screening protocols for signs and symptoms</li> </ul>   | <ul style="list-style-type: none"> <li>• Establish and implement Standard Screening protocols for signs and symptoms</li> </ul>  |
| <b>Sanitation/Cleaning Protocols</b><br><br><b>Use EPA registered disinfectant to wipe down visitation area between visits</b> | <ul style="list-style-type: none"> <li>• Establish a disinfecting cycle</li> <li>• Log or document disinfecting activity between visitor use</li> <li>• Place Hand sanitizer stations in designated outdoor area</li> <li>• Establish a deep/terminal clean and disinfecting schedule for overnight cleaning of designated outdoor furniture and high touch areas</li> </ul> | <ul style="list-style-type: none"> <li>• Establish a disinfecting cycle during daytime use.</li> <li>• Log or document disinfecting activity between visitor uses</li> <li>• Ensure sinks are well-stocked with soap and paper towels for handwashing</li> <li>• Make tissues and trash cans available in common areas</li> </ul> | <ul style="list-style-type: none"> <li>• Establish a disinfecting cycle during daytime use</li> <li>• Log or document disinfecting activity between visitor uses</li> <li>• Disinfect resident room after each visit</li> <li>• Ensure sinks are well-stocked with soap and paper towels for handwashing</li> <li>• Make tissues and trash cans available in resident rooms</li> </ul> |

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|--|---|--|--|
|  | <ul style="list-style-type: none"> <li>• Make tissues and trash cans available in outdoor space</li> </ul>  | <ul style="list-style-type: none"> <li>• Disinfect high-touch surfaces before and after visit</li> <li>• Alcohol based sanitizer in common area</li> <li>• Establish a deep/terminal clean and disinfecting schedule for overnight cleaning of designated visit rooms or visit stations</li> </ul>   | <ul style="list-style-type: none"> <li>• Disinfect high-touch surfaces before and after visit</li> <li>• Alcohol based sanitizer in every resident room</li> </ul>   |
| <p><b>Physical Space</b></p> <p><b>Designate specific visitation space in neutral zone</b></p> <p><b>If possible, specify entrance and route for visitors</b></p> <p><b>Visitation spaces clearly define 6 feet distance between resident and visitor(s)</b></p> | <ul style="list-style-type: none"> <li>• Maintain one-way walking traffic that allows for six-foot distancing between individuals</li> <li>• Arrange furniture to allow for six-foot distancing between individuals</li> <li>• Consider the types of seating (including fabrics, wood, plastic, metal) and use appropriate disinfecting techniques for each type</li> </ul> | <ul style="list-style-type: none"> <li>• Reconfigure common areas to allow social distancing</li> <li>• Limit decorations, furniture, and other objects in the area</li> <li>• Minimize the movement through the facility</li> <li>• Create visitation areas near entrances</li> <li>• Consider the types of seating (including fabrics, wood, plastic, metal) and use appropriate disinfecting techniques for each type</li> <li>• Clearly mark boundaries of the visitation areas</li> <li>• Establish a one-way traffic area and appropriate signage (arrows on hallway floors/walls in correct direction)</li> <li>• Create “time out” spots where residents can move to the side to allow others to pass while social distancing</li> </ul> | <ul style="list-style-type: none"> <li>• Minimize the movement through the facility</li> <li>• Establish a one-way traffic area and appropriate signage (arrows on hallway floors/walls in correct direction)</li> <li>• Create “time out” spots where residents can move to the side to allow others to pass while social distancing</li> </ul> |

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| <b>Testing</b><br><br><b>Abide by Secretary Order PAHAN 509 Plan for testing when new facility onset</b> | Per facility/community policies | Per facility/community policies | Per facility/community policies |
|--|---------------------------------|---------------------------------|---------------------------------|