



Advancing quality. Improving lives.

**TALKING POINTS FOR INCONSISTENCIES IN
DEPARTMENT OF HEALTH'S PUBLICLY REPORTED DATA**

- Since the first cases of COVID-19 were confirmed in Pennsylvania, we have worked tirelessly to take every precaution and preventative measure possible to ensure the health and safety of our residents and staff. Our staff members have gone to extraordinary lengths to protect the residents in their care.
- It is important to note that throughout our ongoing response efforts, we have remained in close communication with the families and loved ones of our residents to share updates and provide additional information, including the number of positive cases and/or deaths that have occurred in our facility as a result of COVID-19.
- Transparency is important to us, which is why we believe the Department of Health's decision to publicly report the number of COVID-19 cases in each facility is a good step.
- However, today's first public report does not match our facility numbers. We currently report to several databases for both the state and federal government, and today's public reporting is inconsistent with those reports we've submitted.
- This may ultimately upset family members and loved ones of our residents, and we're hopeful the Department of Health will correct this issue.
- **PROVIDE CURRENT CASE NUMBER HERE.**
- Our highest priority remains the safety of our residents and staff, and we remain committed to open, transparent communication and reporting.