

Panel Discussion

Challenges: Technology & Quality

Moderated by:

Scott Kozimor

Senior Account Executive | PointClickCare



PHCA 2019 Quality Symposium
Advancing quality. Improving lives.

PointClickCare®



Your Panelists

Tammy Schucker, RN

Director of Clinical Systems Integration, **LutherCare**

TSchucker@luthercare.org

BIO: Tammy has 22 years of experience in the Long-Term Care Industry – including the roles of Medication Nurse, Unit Manager, RNAC, Staff Development Nurse, Infection Preventionist, ADON, and DON (pretty much every RN role in this industry!). In her latest role, Tammy began her new career adventure with LutherCare in April 2018 as Director of Clinical Systems Integration. During the Fall months of 2018, LutherCare successfully changed their EHR system to PointClickCare, and at the same time, changed their pharmacy services at all their locations... most importantly, they survived!

PointClickCare®



Your Panelists

Matthew Rassler

IT Application & Support Manager, **Phoebe Ministries**

mrassler@phoebe.org

BIO: Matt has been working in the Long-Term Care Industry for 9 years. He's spent all these glorious years in the Information Technology Department for Phoebe Ministries. During this time, he has supported various EHR applications utilized throughout the organization by providing recommendations to improve efficiency and standardization, implementing new solutions, and troubleshooting open issues.

PointClickCare®



Your Panelists

Chase Darmstadter

Director of Acquisitions and Development, **Paramount Health Resources, Inc.**

cdarmstadter@paramounthr.org

BIO: Chase Darmstadter is the Director of Acquisitions & Development for Paramount Health Resources, Inc. – a Western Pennsylvania-based organization, operating Assisted Living and Skilled Nursing Facilities across five (5) Mid-Atlantic states. He manages operations, licensure, and the overall transition plan of new development and acquisition communities. In his role, he serves as the company’s Project Manager for PointClickCare. Chase, a licensed Nursing Home Administrator (NHA) and Chicago native, graduated from Vanderbilt University with a degree in Organizational Development, and is currently working on his MBA from Carnegie Mellon University.

PointClickCare®



Onto our Discussion

Challenges: Technology & Quality

3 Challenging Pillars of the new Patient Driven Payment Model

- Execution at Scale
- Intelligent Workflows
- Unmatched Insights