

Advancing Quality Reaching For The Stars

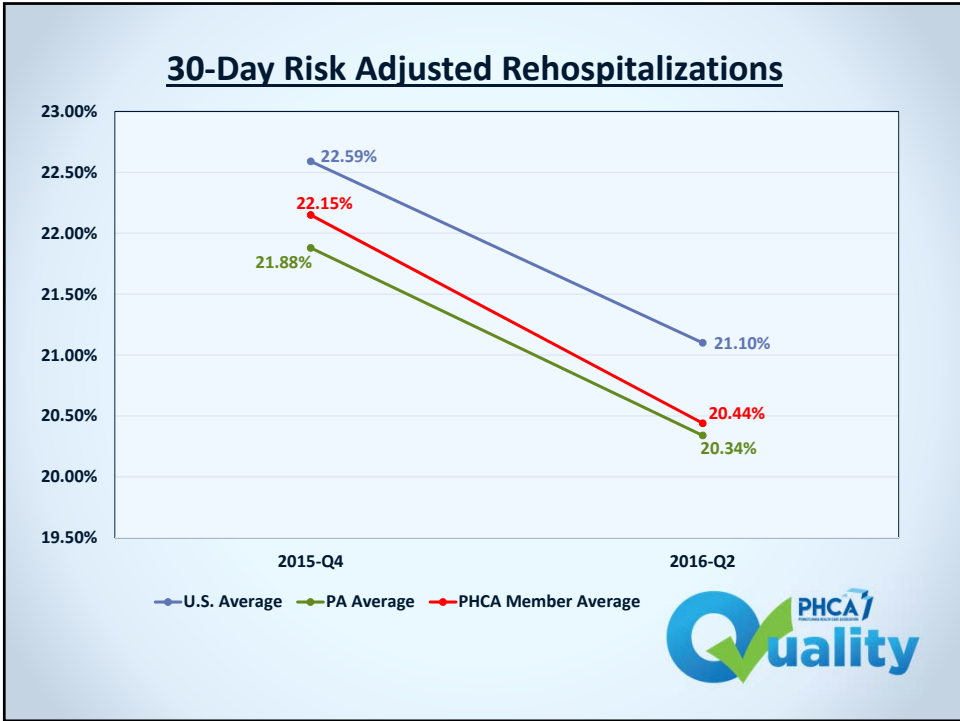
- How Did You do it? Best Practices and Lessons Learned from Reducing Rehospitalizations



Rehospitalizations

- 30-Day Risk Adjusted Readmission
 - This measure reports the percentage of all new admissions or readmissions to a nursing home from a hospital where the resident was readmitted to a hospital for an inpatient or observation stay within 30 days of entry or reentry
- PHCA Target Rate: 17.4%
 - Since Q4 of 2015, the PHCA member average has decreased from 22.1% to 20.4%
 - State Average: 20.3%
 - National Average: 21.1%





Share Your Quality Story

- Stuart Shebest – Administrator
 - *Manor Care Sunbury*
- Dan Fessler – Regional Director of Operations
 - *HCR Manor Care*
- Martin Russell - Administrator
 - *Transitions Autumn Grove*
- Alison Roae –
 - *HCF Bradford Manor*



Ways to Change the Narrative

- How did you recognize the need for change?
- Who was involved?
- System or Process changes implemented?
- How did you gain engagement (staff, resident, family)?



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Quick Tips/Tools

- Any specific Tools utilized?
- How did you track it?
- Any suggestions for best practices?



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Barriers/Challenges

- What roadblocks arose?
- Any forecasted issues?
- Challenges?



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Final Thoughts

- How to maintain best practice?
- Continue engagement and excellence?
- Achieve optimal performance and outcomes?



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Questions

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