

Advancing Quality Reaching For The Stars

- How Did You do it? Best Practices and Lessons Learned from Discharging to the Community

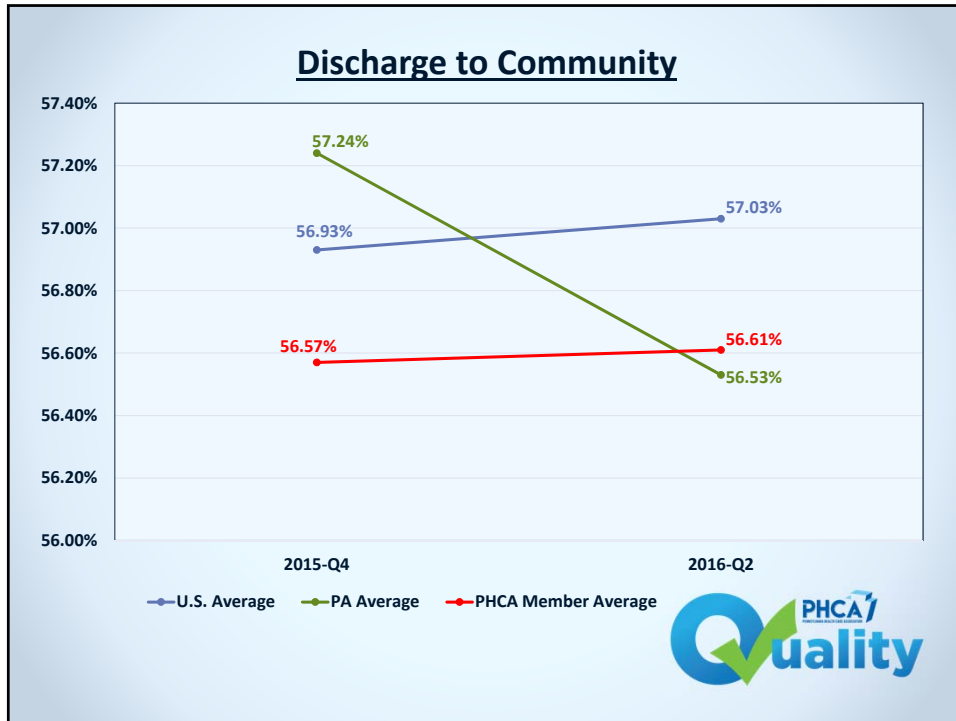


Discharge to Community

- **Discharge to Community**
 - This measure reports the percentage of all new admissions to a nursing home from a hospital where the resident was discharged to the community within 100 days of entry and for 30 subsequent days, did not die, was not admitted to a hospital for an unplanned inpatient stay, and was not readmitted to a nursing home.
 - PHCA Members: 56.6%
 - State Average: 56.5%
 - National Average: 57.0%

*This measure is a 3Q lookback score based on claims data.





Share Your Quality Story

- Kathleen Russell – Administrator
 - *Juniper Village Brookline*

- Lisa Kiral – Social Service Director
 - *Cambria Care Center*

- Ryan Gallagher –
 - *Genesis Silver Stream*



Ways to Change the Narrative

- How did you recognize the need for change?
- Who was involved?
- System or Process changes implemented?
- How did you gain engagement (staff, resident, family)?



5

Quick Tips/Tools

- Any specific Tools utilized?
- How did you track it?
- Any suggestions for best practices?



6

Barriers/Challenges

- What roadblocks arose?
- Any forecasted issues?
- Challenges?



7

Final Thoughts

- How to maintain best practice?
- Continue engagement and excellence?
- Achieve optimal performance and outcomes?



8

Questions

?

