



Secrets Your Team Members Aren't Telling You

What do you think is impacting team member engagement in your community?

Caring for the Residents

What formal and informal processes say, "You are a 10!"? What formal and informal processes say, "We don't believe in you?"

Occasions for Celebration

What are you celebrating? What more can you be celebrating?

Opportunities for Development

What education opportunities are serving you well? What can you be doing differently?





Poor Communication

What formal and informal ways can we use to improve communication?

Input Not Respected

How do you show people you value their opinion? What more could you be doing?

Inconsistent Appreciation

What are the little ways we can tell people we appreciate them?

“Don’t worry about what you pay me. Worry about how you treat me.”

