

“Reducing Re-hospitalization Rate
Through Virtual Home Safety
Assessment”



Introduction

“Painting the Big
Picture”



Objectives

- Learn how to use current technology to decrease re-hospitalization rate.
- Learn how to create your own Virtual Home Safety Assessment.



VHSA

- What exactly is a Virtual Home Safety Assessment?
- When is it appropriate for a VHSA to be used?
- Why do we use a VHSA?



What is VHSA?

The Virtual Home Safety Assessment is a new innovative way to complete Home Assessments when all other options have been exhausted. It enables our therapists to use our current technology to meet the needs of our residents and our customers.



When Do We Use the VHSA

- Prehab Programs
- Transportation Issues
 - Distance
 - Location
- Inability to Participate in Home Visit
 - Managed Care Insurance
 - Length of Stay
- Patient/Family Refusal



Why Do We Complete VHSA?

- Increase the safety of the resident when returning home.
- Increase success rate of resident upon return home.
 - Increase length of stay in facility.
 - Decreasing Re-hospitalization Rate for the facility.
- To enable therapist to write functional goals for returning home upon admission and during POC.
 - Address needs of resident immediately.
- Increase time to identify and obtain adaptive equipment and make home adaptations.
- Have equipment and training of equipment prior to discharge.
 - Offer services to all residents regardless of situation.



Creation of Virtual Home Safety Assessment



Steps to a Successful Product

- Legal
- Software Due Diligence
 - Device Trialing
 - Billing
- Development of Policy & Procedures
 - Program Implementation
- Family & Caregiver Education
 - Patient/Family Refusal



Legal

- HIPAA
- Forms
- Apps
- Billing

Legal

- HIPAA Compliant
- Forms
 - Training
 - Location
 - Resident Information

Legal

Forms

- Release Forms
- Assessments

Legal

Software/Apps

- Meet requirements of HIPAA
- Meet requirements of customer and customer's legal counsel



Legal

Billing

- What billing process works for you
- What is the most beneficial way to bill



Software Due Diligence

- HIPAA Certified
- Cost/Expense



Device Trialing

- Tablets
- Laptops
- Smart Phones
- Requirements of Application



Billing

- **Insurance**
 - Skilled Intervention Provided
 - Possible Issues
- **Facility**
 - Billable Optional Services
 - Non-productive Time



Development of Policy & Procedures

- Tailor to your company
- State reasoning for VHSA
- Start to Finish Process
 - Prior to completion
 - At time of VHSA
 - Documentation
 - Completion



Program Implementation

- Educating Staff
 - Complete “step by step” instructional guide
 - Set up and use of Software
 - Scheduling of appointments
 - Documentation
 - Billing
 - Communication of completion



Family/Caregiver

- Education
 - What devices to use software on
 - How to use software
 - Appointment time
 - Accessing appointment



Questions

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